

COLBERT COUNTY 9-1-1 BOARD MEETING

June 10, 2014

4:00 p.m.

BOARD MEMBERS PRESENT:

Chief Dewey King
Mr. Kirk Jones
Mr. Garey Austin
Mrs. Dessie Evans
Ms. Ronda Hood
Mr. Harold Kimbrough

OTHERS:

Mr. Mike Melton
Mr. Michael Smith

I. Call to order:

- a. The Colbert County 9-1-1 Board Meeting was called to order by Chief King at approximately 4:00 p.m.

II. Roll Call:

- a. All Board Members were present with the exception of Chief Blackstock. A quorum was established.

III. Comments from the public:

- a. None.

IV. Minutes:

- a. A motion was made by Mrs. Evans and seconded by Ms. Hood to accept the minutes for May 2014. All board members voted in favor.

V. Financial Report:

- a. A motion was made by Mr. Jones and seconded by Mr. Kimbrough to approve the financial reports for May 2014 as presented. All Board members voted in favor.

VI. Director's Comments:

- a. Text-to-911:
 - i. Mr. Melton provided a summary of how the initial Text-to-911 system would work. We have asked for testing to begin with the major 4 cellular carriers, AT&T, T-Mobile, Verizon, and Sprint. Walker County has already done some testing with AT&T and exposed some issues with the data spill, so we are hoping those issues will be resolved by the time our testing begins.
 - ii. Concerns were discussed regarding foreign languages and the use of slang texts. There was also concerns about the amount of time a dispatcher will be tied up with a text call.
- b. State Audit:
 - i. As required by the new 9-1-1 law, we are now currently being audited by the State Department of Public Accounts. The auditor

has had our documentation for about 4 weeks and should have it for a couple more weeks before being completed.

- ii. We already had 95% of the documentation boxed and ready since we were continuing with local audits. We will only be audited by the State every 2 years.
- c. ACCA Conference:
- i. The 2014 ACCA Conference will be August 18-22 at the Perdido Beach Resort. Any Board Member wishing to attend needs to get their information to Michael Smith so he can get you registered.
- d. Full-Time Employee Hires:
- i. Mr. Melton informed the Board that he had 3 employees apply for the 2 full-time slots that were posted and they will be interviewed and a decision will be made within the next couple weeks. He also stated that we would eventually need to hire another full-time employee if we continue to grow with law enforcement dispatch.
 - ii. Chief King questioned if Mr. Melton needed to go ahead and hire a 3rd person now in order to prepare for the future growth. Mr. Melton stated it would be easier to go ahead and have it done, rather than wait.
 - iii. Mr. Jones made a motion to open a 3rd full-time slot in preparation for future law enforcement growth. Ms. Hood seconded the motion. All board members voted in favor.
- e. Broadband Initiative:
- i. The first meeting of the Broadband Initiative will be on Monday, June 16th at 3:30 p.m. in the Extension Office at the Courthouse.
 - ii. Mr. Melton and Mr. Smith have performed research on the current broadband coverage in Colbert County.
 - iii. It appears the initial funding for this project will be through Federal Grants.
 - iv. All Board Members are invited to the meeting on Monday.
- f. Power Outage:
- i. Mr. Melton informed the Board that we had an extended power outage over the weekend. Our generator and all equipment worked flawlessly. However, the Sheriff's Office generator did not work and they were without phones and base radios for the duration of the event.
 - ii. Mr. Austin suggested looking into Verizon Phone Service as a backup.
- g. AISO Class:
- i. NCIC requires each agency to have an Agency Information Security Officer and that person has to attend a specialized

training. Michael Smith has been assigned as our AISO and he will be attending the class in Montgomery on June 18th.

h. Law Dispatch:

- i. Chief King questioned how things were going with law dispatch. Mr. Melton advised that so far things were going fairly smooth and the few small things that have popped up have been quickly taken care of. During the recent storm, we had over 89 calls in a period of 90 minutes. While there was some traffic that had to be repeated, all calls were answered and responded to, if needed.
- ii. Chief King questioned the recordings in case a radio transmission was missed. Mr. Smith advised that even if a dispatcher was to miss traffic from a unit, the status timer on the CAD would remind them within a few minutes to check on the unit in the field.
- iii. There have been some jurisdictional discrepancies between the departments and the Sheriff's Office and Muscle Shoals Police. We are handling these issues as they arise.

VII. **Next Meeting:** Next regular meeting will be Tuesday, July 8, 2014 at 4:00 p.m.

VIII. **Adjournment:** At 4:42 p.m., and with no further business to discuss, Ms. Hood made a motion to adjourn. Mrs. Evans seconded the motion. All Board Members voted in favor.

Chief Dewey King, Chairperson

Mr. Kirk Jones, Vice-Chairman

Mr. Garey Austin, Board Member

absent
Chief Ken Blackstock, Board Member

Ms. Ronda Hood, Secretary

Mrs. Dessie Evans, Board Member

Mr. Harold Kimbrough, Board Member